

## Information Sheet

The holiday cottage is less than 8 years old. It provides 'basic' yet modern and comfortable accommodation in a very tranquil setting.

Mountain views can be afforded from the verandas, lounge, kitchen and bedrooms. Unimpeded vistas North from the Rees River edge is just 75 metres away and the lake edge (and historic wharf) is just a 4 minute stroll away to the South-West. All of Glenorchy's hotels, cafes and tourism operators are just a 1 minute stroll to the end of the street.

The cottage is a cosy 64m<sup>2</sup>, with 81m<sup>2</sup> of covered veranda.

Our cottage is non-smoking, both on the verandas and inside the cottage. Pets can only accompany your visit upon prior arrangement due to livestock in the neighbourhood and horses.

To use this cottage people are asked to leave the cottage clean and tidy for the next person staying. You will also be required to take all rubbish with you. Glenorchy is a back-country location, however we are glad to be able to offer you this kind of accommodation here.

Glenorchy is a place best spent outdoors and our cottage's design reflects that. That said, the cottage and especially the verandas provide a superb all-weather haven for relaxation while you take in the views and enjoy all that the Head of the Lake location has to offer.

We very much hope that your Glenorchy stay is as enjoyable for you, as it is for our own family and friends !

Thankyou.

*Shane & Phyllis*

## Sleeping

### Bedroom 1



Queen Dbl Bed  
(2 people)



Large Sgl Bunk  
(2 people)

### Bedroom 2



Large Sgl Bunk  
(2 people)



Large Sgl Bunk  
(2 people)

Our bedrooms are not huge, however our beds are quite spacious (oversize). We have beds for up to 8 people, however the maximum<sup>1</sup> number of Adults who may stay is 4 - with no limit on children. There is also ample tent space on the grounds for anyone wanting privacy away from the house, as well as a spacious veranda and lounge. We provide no linen (sheets, pillowcases and towels are needed to be supplied by you), however we do provide good clean mattresses (vinyl), duvets (blankets), pillows and optional mattress covers.

<sup>1</sup> Council regulations stipulate a maximum of 4 Adults over the age of 16 years old can be permitted to stay.

## Fit out

(✓ - supplied, ✗ - not supplied)

- ✓ 2 x 2-seater lounge suites
- ✓ 2 x wardrobes
- ✓ 2degrees cellphone coverage
- ✗ Baby cot / portable-cot
- ✗ Bath
- ✓ Bathroom vanity and mirror
- ✓ Beds, bunks and mattresses (vinyl)
- ✓ Blu-ray disc player
- ✓ Board games Monopoly, Life and cards
- ✓ Bread toaster
- ✗ Cake mixer
- ✓ Canadian canoe with trolley, paddles and buoyancy vests
- ✓ Cleaning essentials
- ✓ Coffee cups / mugs
- ✓ Cooking knives, utensils and chopping board
- ✓ Cricket bat, frisbee, tennis rackets (x4) and balls
- ✓ Cutlery / eating utensils
- ✓ Dinner table and chairs
- ✓ Dish washing essentials
- ✗ Dishwasher
- ✓ Drinking glasses
- ✓ Duvets (blankets) and pillows (however no pillowcases)
- ✓ DVD disc player
- ✓ Egg cups
- ✓ Filtered water on-tap
- ✓ Fireplace / woodstove, wood, lighting matches and small axe
- ✓ Fridge and small freezer
- ✓ Frying pan
- ✓ Heater
- ✗ Internet access (however there is public WiFi to connect to at the house and internet cafés 100m)
- ✗ Iron, ironing board
- ✗ High chair
- ✓ Jug (hot water)
- ✗ Juicer
- ✗ Kitchen whiz
- ✓ LED TV
- ✓ Microwave oven
- ✓ Oven with roasting dish
- ✓ Plates and bowls
- ✓ Plunger-coffee pot
- ✓ Pots and pans
- ✓ Public internet cafés nearby within 2 minutes walk
- ✓ Public telephone callbox nearby within 2 minutes walk
- ✓ Public WiFi internet access at the house (Zenbu, HQWiFi)
- ✓ Radio AM/FM (Glenorchy Country, More FM) \* A basic Sony radio proven to provide best FM reception for the area
- ✗ Rubbish bins, refuse collection (take own rubbish; however there are public bins 100m)
- ✗ Sheets and pillowcases
- ✓ Shower
- ✗ Sky TV or cable TV
- ✗ Stereo, Video, Computer, Play Station, Xbox
- ✓ Stove (4-element)
- ✗ Tea towels
- ✓ Telecom cellphone coverage
- ✗ Telephone
- ✓ Toilet (separate)
- ✗ Toilet paper and bathroom toiletries
- ✗ Towels
- ✓ TV FreeView (TV One, TV2, TV3, C4, Stratos, CUE (SIT), Prime, Maori TV, Parliament TV, Te Reo, C42, Shine TV)
- ✓ Vacuum cleaner, broom, small broom and shovel set
- ✓ Vodafone cellphone coverage
- ✓ Washing line
- ✓ Washing machine
- ✓ Wine glasses



## Check-in / check-out time

The cottage is available to you in the afternoon from 1pm onwards. The cottage must be vacated fully, left clean and tidy by midday on the day of your departure.

## Payment policy

To secure your booking, a minimum deposit of one night's rental is needed. Booking preference is given to those with a deposit having been paid (cleared funds). Bookings 23<sup>rd</sup> Dec thru 10<sup>th</sup> Jan require a minimum of two night's deposit.

Full payment of the remaining rental amount is required 1 to 2 weeks prior. Also required is an emailed (eg. scan or digital photo), faxed or posted copy of some form of photo identification (Passport or Drivers License) for the person making the booking.

(If paying by cheque, then you will need to allow time for the cheque amount to be cleared; similarly for bank transfers and internet transfers)

Short notice bookings require payment as soon as possible to assure you of your booking.

## Refund policy

If cancelled 2+ weeks prior to your stay, then our refund to you is 100%. Bookings 23<sup>rd</sup> Dec thru 10<sup>th</sup> Jan however have a 3+ weeks policy.

If cancelled 4 days (to 2 weeks; or 3 weeks for 23<sup>rd</sup> Dec thru 10<sup>th</sup> Jan) prior to your stay, then just your deposit amount is forfeited.

If cancelled within 4 days of your stay, then full payment is forfeited.

For example: If your first nights stay is the night of 20<sup>th</sup> January, then refunds cannot be given if cancellation is received 16<sup>th</sup>, 17<sup>th</sup>, 18<sup>th</sup>, 19<sup>th</sup>, 20<sup>th</sup> of January.

(Cancellation must be received by phone in the first instance, with confirmation by email as well)

Any time you make a payment (either the deposit or final rental amount), we give you a 2 day 'cooling off' period in the event you change your mind (so long as not within 4 days of your stay). In this instance we are happy to return that payment to you in full. Our normal refund policy otherwise applies to any amounts previously paid.

## Cottage access

Access to the cottage is arranged with you 4 to 7 days out from your stay, and of course assumes the payment conditions have been met and ID has been supplied.

## Extending your stay

We are most happy to try and extend your stay – however this will depend on availability. You will need to phone us in the first instance as soon as possible, with confirmation by email as well.

## Guestbook

We have a guest book to capture memories of your stay, and to provide both feedback and suggestions to future visitors.

## Being prepared

South Island back-country weather can change very quickly, and Glenorchy is no exception. So depending on your activity, pack a warm change of clothing, rain-jacket, sun protection, water, food and sturdy footwear. If using the canoe out on the lake, also note that a wind can whip up the lake at a moments notice.

## Canoe safety

Canoeing out on the lake is quite safe, extremely fun and offers an exceptional vantage point over the Head of the Lake:



- Venture out only in flat conditions
- 2 people max. (with an optional infant)
- Make use of the buoyancy vests
- Be sure to clip in the bailing buckets and emergency paddle (twist the paddle after extending it)
- Keep close to a shoreline
- Wind tends to carry Canadian canoes away

since it has no keel and its clumsy shape catches wind

- Canadian canoes are exceptionally heavy and difficult to manoeuvre when up-ended or filled with water due to the inside volume
- The hull will not sink so when in difficulty, stay with the canoe
- Canadian canoes are quite different to a kayak or skiff (but are stable/safe).